Clinicians and researchers are increasingly using the term *integrative medicine* to refer to the merging of complementary and alternative medicine (CAM) with conventional biomedicine. However, combination medicine (CAM added to conventional) is not integrative. Integrative medicine represents a higher-order system of systems of care that emphasizes wellness and healing of the entire person (bio-psycho-socio-spiritual dimensions) as primary goals, drawing on both conventional and CAM approaches in the context of a supportive and effective physician-patient relationship. Using the context of integrative medicine, this article outlines the relevance of complex systems theory as an approach to health outcomes research. In this view, health is an emergent property of the person as a complex living system. Within this conceptualization, the whole may exhibit properties that its separate parts do not possess. Thus, unlike biomedical research that typically examines parts of health care and parts of the individual, one at a time, but not the complete system, integrative outcomes research advocates the study of the whole. The whole system includes the patient-provider relationship, multiple conventional and CAM treatments, and the philosophical context of care as the intervention. The systemic outcomes encompass the simultaneous, interactive changes within the whole person.

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Any intelligent person can study medical literature and understand when or when not to use various treatments. What is so difficult, even for a skilled physician, is to apply this knowledge in individual cases. For those who know nothing about the fundamentals of healing and treat it casually and talk a lot, nothing seems difficult. They don’t think there is any illness that requires careful deliberation. The common run of people thinks medicine can be learned quite easily, whereas it is really extremely difficult to master even for a conscientious physician.

Maimonides (1135-1204)
The Regimen of Health Care; 4:7-8

INTEGRATION VS ASSIMILATION

The term *integrative medicine* is often used to refer to blending the best of conventional (allopathic) and complementary and alternative medicine (CAM). At face value, this goal seems straightforward and promises an improved package of medical care for the consumer. However, a closer examination of the process of this integration raises a number of complex practical and conceptual issues with which medicine as a field must grapple. This article deals with this process of integration and discusses implications for health care outcomes research. We suggest that by adopting a worldview derived from complex systems theory in which the whole equals more than the sum of its parts, a new perspective for medicine and health care research emerges.

The dictionary defines integrate as “to unite with something else,” “to incorporate into a larger unit.” Although the dictionary definition of the noun integration...
includes “the incorporation of equals into society,” it is evident that the assumption implicit in the merger process for mainstream medicine is of an initial inequality in power and worthiness between conventional and CAM approaches. That is, the politically dominant “larger unit” (ie, conventional medicine in the Western world; see Zollman and Vickers 2) carries the values, culture, and conceptual framework into which it expects the smaller unit (ie, CAM) to assimilate. It operates from the assumption that each CAM intervention, once tested and proven effective, can be incorporated into conventional care as now practiced.

INTEGRATIVE MEDICINE IS NOT CAM

However, much of the conventional contemporary practice of physicians, especially for the treatment of patients with chronic diseases, has continued to focus on a specific somatic disease process at the end organ rather than on healing the individual person. Disaffection with how physicians provide conventional care and rely on pharmaceutical medicine continues to grow among consumers and physicians alike. Integrative medicine is a comprehensive, primary care system that emphasizes wellness and healing of the whole person (bio-psycho-socio-spiritual dimensions) as major goals, above and beyond suppression of a specific somatic disease. In the ideal situation, the patient and the integrative practitioner are partners in the effort to develop and implement a comprehensive treatment plan for issues that extend far beyond the immediate chief complaint and/or conventional diagnostic category. Truly integrative medicine draws from conventional and alternative techniques to facilitate healing and to empower the patient because healing is believed to originate within the patient rather than from the physician. Thus, the philosophy of integrative medicine is compatible with the World Health Organization’s definition of health that equates health with well-being: “Health is a state of complete physical, mental, and social well-being and not merely the absence of disease or infirmity.”

Within conventional care, some multidisciplinary approaches to patient care have already laid a foundation for the more fully integrative medicine that could emerge: for example, (1) in geriatrics, developing multidisciplinary special care teams and end-of-life programs to optimize quality of life in hospice care; (2) in chronic pain treatment programs, applying multidisciplinary care to improve individual self-efficacy and quality of life; (3) in psychiatry, blending social supports, psychotherapy, and medications as well as emphasizing the patient’s responsibility for his or her own recovery; (4) in family medicine, valuing good physician-patient relationships and preventive interventions; and (5) in behavioral medicine/health psychology, using behavioral interventions to foster self-care and self-efficacy in patients with diabetes or arthritis. Although these examples of care-beyond-the-lesion offer important models for a more ideal form of medicine, even these models are not necessarily widely available and/or accessible within the current health care system.

As it evolves, truly integrative medicine also depends for its philosophical foundation and patient-centered approach on systems of CAM that emphasize healing the person as a whole (eg, traditional Chinese medicine, Ayurvedic medicine, and classic homeopathy). These CAM systems diverge the most in philosophy, diagnosis, and treatment technique from conventional medicine, and thus remain marginalized. Using philosophy-driven frameworks that seek balance, harmony, and proper flow throughout the patient, they diagnose and treat patterns of dysfunction within the entire person as an indivisible system. From the perspective of Western science, such CAM systems offer (1) virtually no commonly used, reductionist, scientific methods by which to study them; (2) no obvious ways to incorporate them into conventional practice; and (3) no Western conceptual framework into which they fit, even if aspects of care are found useful.

As a result, clinicians and researchers often break off parts of these CAM systems from their original contexts to fit a few of these smaller pieces into the dominant model of conventional care and medical research. For example, numerous studies have investigated the efficacy of acupuncture for various Western disorders, but virtually no studies examine the effectiveness of the sum total of Chinese medicine as practiced. In acupuncture-only research, the effect sizes are often modest. Yet, traditionally, Chinese medicine uses a coordinated and individualized program that includes various combinations of diet, botanicals, acupuncture, acupressure, qi gong, and environmental interventions to address the unique, systemic disturbance patterns in a given patient. It is a testable hypothesis that the effect sizes of the full treatment program could be much larger and more clinically significant if the entire Chinese medicine treatment program were studied as used.

Moreover, Western medical research usually assumes that its approach to diagnosis is the preferred way to label a patient. It requires homogeneous groups of patients with conventional diagnoses for study. But each system of CAM has its own theory-driven method for categorizing patients. Within a group of patients with asthma, for example, each CAM system is likely to identify several different subtypes, each requiring a unique set of interventions for optimal treatment response (Figure 1A). In classic homeopathy, for instance, each of 4 different patients with chronic asthma might respond to 1 remedy type chosen on the basis of his or her individualized symptom pattern (eg, Arsenicum album or Kali carbonicum or Medorrhinum or Natrium sulphuricum). In other words, homogeneity of sample selection from a conventional medical perspective is likely to break down into heterogeneous diagnoses from each CAM system’s point of view. Even so, despite different diagnostic labels, these CAM systems share an emphasis on looking for patterns of dysfunction that manifest throughout the individual rather than isolated problems in separate bodily subsystems. For homogeneity of study samples, ideal designs would

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involve a double selection procedure: first, for a specific conventional diagnosis, and second, for a specific CAM system diagnosis from among the multiple possibilities (Figure 1B).

Research designs that ignore the diagnostic approach of a given CAM system can achieve only weak tests of the intervention program’s ability to benefit patients. The analogy would be for conventional researchers to look at the ability of a single antibiotic to treat “infections” as a homogeneous diagnosis. In a sufficiently large sample of patients with infections from various viral, bacterial, and fungal sources, the drug would demonstrate some overall efficacy, but the study design would obscure the drug’s outstanding capacity to kill specific bacteria as opposed to all infectious agents.

A tenet of integrative medicine is that the sources of good medical practice can be conventional and/or CAM.6 Valuing scientific evidence as a method to augment societal understanding of human life and health, integrative medicine recognizes that good medicine must always be based in good science that is inquiry driven and open to new paradigms.6 Yet evidence suggests that the medical establishment does not necessarily reciprocate an openness to new paradigms.6 Rather, economic pragmatism, not idealism or a change toward an integrative philosophy that patients may prefer,3 mainly drives the explosive growth of mainstream services and research in CAM. At the same time, there is currently little evidence that any model for delivering the integrative medical care outlined above, not just isolated CAM techniques, is itself economically viable (eg, within health care payment systems in the United States or England).20 In this consumer-driven process, one challenge for health outcomes researchers is to reevaluate the types of outcomes on which to focus. Even in conventional research, studies on the cost-effectiveness of preventive interventions, for example, are difficult and costly.30

Moreover, even when researchers choose to study those treatment methods that are most similar to the pharmacological orientation of conventional medical care (eg, botanicals or nutrients), they usually do it with a focus on a specific action of a specific constituent on a bodily subsystem rather than with an emphasis on the entire simultaneous spectrum of actions the agent can exert on multiple, interdependent subsystems of the individual as a whole (Figure 2A vs Figure 2B). That is, all agents, both conventional and CAM in origin, have in common the likelihood of exerting simultaneous, multiple, interdependent actions. Research on reasons for patients’ use of CAM indicates that the philosophical orientation toward the entire person attracts them to CAM treatments, despite the need for out-of-pocket expenditures.3 Reductionism has an essential place in research on the effects of conventional and CAM techniques on specific tar-
get subsystems, but it inherently misses the full systemic orientation of integrative medicine. Other scientific approaches are indicated to gain some objective distance and examine the larger picture.31

These considerations raise the issue of proper design and methods for integrative medical research. They do not suggest a need for 2 different standards for outcomes research.32 Rather, they indicate the importance of careful methodologies that include not only the same level of scientific rigor used for conventional medical research topics, but also thoughtful designs honoring the philosophical foundations and clinical practices of each CAM system.31

WORLDVIEWS AND HEALTH OUTCOMES

Health care outcomes research is an emerging field.33 It contributes substantially to the knowledge base of medicine and health care and provides the data necessary for health policy makers. The problem is that health care outcomes may be attributed to many factors, only some of which are under the clinician’s control. Whereas it is outside the scope of this article to discuss the issue of causality in medicine, it is crucially important for the reader to understand that outcomes are essentially probability statements.33 As in court, only outcomes results that are persuasive enough will constitute acceptable evidence and will support one health policy over another.34

What might be persuasive for one might not be for another, and one’s worldview plays a role in one’s ability to relate to new information.35 Worldviews and the values placed on different health outcomes are closely related. Thus, the values that underlie medical care shape the scientific questions that researchers ask, the health outcomes they measure, and their interpretation of the results.36,37

In health care, for example, one convergent theme that many different systems of CAM share (eg, Native American, classic homeopathy, traditional Chinese medicine, and Ayurvedic medicine) is that a given disease may manifest at the spiritual level as well as on the physical plane.18,19 This type of worldview can lead to the belief that the most effective interventions must treat the spiritual disturbance, in many cases as a source of the physical manifestations. Integrative medicine proposes that the origins of disease are multifactorial more than hierarchical, and include genetic, physical, emotional, psychological, and spiritual issues. Thus, an integrative medicine approach seeks to discern multiple perceived origins of a disease process and addresses them all, but without necessarily emphasizing spirituality as a root cause. As a result, the scope of considerations in an integrative medicine practice can span the patient’s spiritual life, relationships, and mind-body practices in addition to herbs, physical manipulation techniques, medications, or surgical procedures. Integrative medicine assumes that the individual has the potential for healing at the spiritual level, even when physical healing does not take place.5,7

Conventional medicine, while respecting patients’ religious and spiritual values, has confined itself largely to the belief that the physical manifestations are the disease and the primary domain for medical intervention. Consequently, differences between the views of conventional medicine, various CAM systems, and integrative medicine on the nature of disease can lead to divergent treatment plans and even to different goals for healing.19,37 Future research must specify and compare the outcomes of different treatment programs derived from the different worldviews.

SYSTEMS THEORY–BASED CAM AND INTEGRATIVE OUTCOMES RESEARCH

Systems theory provides a rational conceptual framework within which to evaluate CAM systems, integrative medicine, and patient- rather than disease-oriented clinical research.36-38 Systems theory and systems science involve the study of the whole as a whole.39 That is, a complex system such as a human being is “one whose properties are not fully explained by an understanding of its component parts [organs, cells, molecules].”40 A person is also a dynamic system in that he or she evolves over time.41 If we look at medicine itself as a complex, dynamic system (one whose properties change with time),42 the blending of conventional and CAM approaches could produce not merely a new toolbox of techniques with which to treat disease, but also an emergent worldview for the field overall.32

An emergent is a property of a complex system in which the whole is more than the sum of its parts.39 That is, the larger system exhibits properties that are not the result of simply summing the properties of its component parts. Thus, no part by itself has certain properties that the larger system possesses. This emergent worldview engenders a unique form of health care and a new approach to medical outcomes research, as illustrated in Figure 2A-B. But what are the implications for integrative medical research? We believe that only through the synthesis of reductionist and systemic science will outcomes research result in a qualitative transformation of health care.

IDENTIFYING AND WEIGHTING HEALTH OUTCOMES

It is logical to question the value of the healing-oriented integrative medical approach because limited data exist to suggest that this approach has any advantages over other medical worldviews. A critical step in developing any outcomes research is the creation of a conceptual model that indicates what is believed to contribute to the outcomes and that includes all the pertinent variables that are relevant to the evaluation of the system under study.33 The classic view of quality of health care can generally be divided into 3 components: structure (providers’ competency, equipment, etc), process (what was done? how well?), and outcomes (the results of the intervention).43 Thus, optimal integrative outcomes research designs should be inclusive and comprehensive rather than anecdotal and narrow. Yet each
of these 3 aspects presents its own unique challenges in CAM system and integrative outcomes research.

Structure

Clinical research generally sets randomized controlled trials as the gold standard. While this method may establish strong causality through the enhancement of internal validity, generalizability is sacrificed. 44 This trade-off seems especially challenging in CAM and integrative medicine research where practices are so diverse and practitioner competency is far from being well defined. 45 It is difficult, for example, to compare the effectiveness of acupuncture treatment for a given conventional diagnosis in different settings and/or using different techniques. The CAM systems and techniques in practice are indeed highly heterogeneous. 46 As a start, some CAM researchers have generated methodological innovations that may improve the likelihood of obtaining reliable, if not generalizable, results (eg, development and dissemination of research practice manuals based on multiple expert practitioners’ approaches within a given system for a given conventional diagnosis). 47

Process

This facet of outcomes research deals with the appropriateness of the treatment in relation to its nature and quality. Problems here arise from 2 sources of potential biases and limitations: (1) the human factor (ie, Who would do the evaluation? Complementary and alternative medicine practitioners who are not stakeholders but who are well skilled in the scientific method are hard to find) and (2) the criteria and measures used (ie, allopathic or alternative?). These 2 practical problems of integrative research are especially challenging partially because conventional and CAM providers often speak “different languages” and value different outcomes. 31,48,49

Outcomes

For obvious reasons this is a domain that is the most emotionally charged; the stakeholders are many. The outcomes controversy relates to the core of this article and to the frame of reference of the definition of health. It deals with what matters most. The World Health Organization definition of health 5 is closer to the worldview of integrative medicine as discussed here than it is to that of conventional medicine. However, by considering various viewpoints, we may shed more light on this issue.

Should the primary goal of a physician be solely to eliminate disease, or should it also be to optimize well-being? According to Relman, in a debate with Weil, 50 “Medicine cannot be expected to make unhappy people happy, or frightened people calm.” Is it a proper role for a physician to assist a patient toward growing in inner peace and spiritual well-being, in addition to subduing the disease process in the body? What outcomes matter to the individual patient, and what differential weights do other stakeholders such as physicians, third-party payers, or hospital administrators place on the outcomes that the patient desires? Do the outcomes that matter most to these other stakeholders hold a comparable weight for the individual patient? Who chooses the outcome goals in the end, and how do researchers measure success?

The worldviews and roles of persons within the health care system influence the selection of outcome goals and their relative weighting. Implicit in the worldview of integrative medicine, consistent with the patient-centered approach to health care, 6,51 is the belief that the patient is the most important stakeholder and that the rest of the system must give higher priority to the patient’s needs and values than it does now within conventional care. The integrative practitioner would recognize and act on a patient’s reluctance or readiness to use a particular CAM intervention when appropriate.

INTEGRATIVE VS REDUCTIONIST HEALTH OUTCOMES RESEARCH

Although consensus papers on performing CAM research conclude that it is entirely possible to apply available scientific methods to study systems of care intact, 26,31 very few studies are using systems theory principles as a framework. Several reasons may underlie this phenomenon: (1) the unfamiliarity of most clinical researchers with systems constructs and multivariate scientific methods; (2) the implicit assumption that CAM should provide tools for better conventional care, not facilitate the transformation of conventional care into a new, integrative medicine; and (3) just as a given CAM system such as traditional Chinese medicine is a complex whole composed of multiple modalities, so integrative medicine is an even higher-order system of multiple systems. The appropriate scientific methods for assessing the multicausal illnesses, multiple interventions, and multidimensional outcomes (bio-psycho-social-spiritual) claimed in integrative medicine require complex multivariate design and statistical techniques. Though familiar to many sociologists and behavioral scientists, these tools are typically unfamiliar to medical researchers. 32

A reductionist approach to science is valuable. However, to rely exclusively on this approach to evaluate CAM systems and integrative medicine (1) reveals the bias toward the conventional system and investigators’ unfamiliarity with the possibility of emergent properties in complex systems and (2) in general fails to reflect the way the real world operates. 53 In clinical practice, physicians seldom recommend single interventions in isolation. Furthermore, one cannot study an emergent property without keeping the system that generates it intact. Our conceptual framework for systems theory–based outcomes clinical research thus includes 3 domains: outcome design, outcome measures, and outcome analysis.

Outcome Design

Comparison among randomized groups serves as the cornerstone of clinical studies. This is such a well-accepted design that only seldom do we debate the appropriateness of these comparison groups. Systems theory rationalizes the inclusion of at least 1 arm in the design of outcomes studies that tests the effect of the total sum of interventions under consideration, consistent with
the assertion that the whole system may express characteristics not previously documented in or predicted by studies of its component parts.36,37,38 Other arms of such studies would examine the effects of each intervention by itself as well as in comparison with standard conventional care. Thus, when an integrative practitioner recommends multiple interventions, conventional and/or alternative, we will never know what the combination produces in terms of clinical benefit and risk unless we study them all together. Furthermore, to the extent that a provider is involved in the treatment, the provider-patient relationship is another key factor in evaluating the outcomes. For self-care treatments and for other treatments chosen from the cooperative partnership of patient and physician, changes in the patient's sense of self-efficacy may be important.34 Given many choices, the patient's preferences for the course and sequencing of action guide the ultimate decision-making process.55

At a practical level, multiamr studies that mix modalities are logistically difficult and costly. Nevertheless, psychiatry researchers have set precedents for this type of work in evaluating conventional medications vs psychotherapy vs combination therapy.56 Often, but not always, in these investigations, combination therapy is most effective.56,57 As an exception, in a well-known study of patients with Alzheimer disease, the antioxidant vitamin E alone was more effective in slowing disease progression than was the combination of vitamin E with the conventional drug selegiline.58

Furthermore, more treatments may not be better if the categories of the multiple interventions overlap excessively (ie, diet plus several modalities from the psychosocial realm rather than, for example, a package of biochemical/dietary, physical manipulation, psychological, and energy medicine options).37 For instance, pediatric researchers performed a randomized, 4-arm study of recurrent abdominal pain treatment in children, including (1) a fiber diet only, (2) fiber diet plus biofeedback, (3) fiber diet plus biofeedback and cognitive-behavioral interventions, and (4) fiber diet plus biofeedback, cognitive-behavioral treatments, and parental support.59 The 3 interventions added to the dietary manipulation were psychosocial. Notably, the data suggested that the full combination of the 4 interventions was not necessarily superior to a combination of fiber plus 1 psychosocial intervention. Such findings suggest a need to evaluate the categories and potential synergy, or lack thereof, among different interventions from which a treatment program emerges, not just the sheer number of interventions.

Moreover, evidence from conventional research in chronic pain raises an important question as to how to develop an individualized treatment plan for a given patient. Turk,60 for example, has found that pain patients with the same conventional diagnosis, same demographic characteristics, same physical and laboratory findings, and comparable functional capacity on testing differ markedly in rehabilitation program outcomes such as level of perceived pain and perceived interference with quality of life, on the basis of their concomitant psychosocial/behavioral coping style. He proposes that it is necessary to match each patient's psychosocial characteristics to a particular type of behavioral intervention, in addition to a basic treatment program, to foster higher levels of rehabilitative outcomes success in a given medical diagnostic group. In other words, Turk is suggesting a need for subtyping within conventional diagnoses.

This approach may pertain even before applying the diagnostic subtyping of CAM treatment systems to the same individuals. Previous studies suggest that pain conditions are among the leading problems for which patients seek CAM treatments.58 However, complementary and alternative medicine is a large umbrella term covering a diverse range of self-help and practitioner-administered techniques. Integrative medicine outcomes researchers may need to meld the subtyping approaches both from the conventional world (ie, psychosocial/behavioral coping styles) and from CAM systems to optimize improvements for the largest numbers of patients.

Thus, it is essential to carry out carefully planned, multifactorial intervention studies to develop an appropriate evidence base toward identifying what constitutes maximally effective and safe practice. In practice, the results from a whole treatment system may be different from a simple summing of results expected from studies of its separate constituents.

Observational study designs are a possible strategy for evaluating complex interventional systems. All observational studies have one crucial deficiency that may be considered as an important threat to their validity: the design is not a controlled experimental one. Each patient's treatment is deliberately chosen rather than randomly assigned, so there is an unavoidable risk of selection bias and systematic differences in outcomes that are not due to the intervention itself.53 Furthermore, concerns have been raised that observational studies artificially inflate effect size.52 Despite these concerns, 2 recent systematic reviews53,65 compared data from observational and randomized controlled trial studies across different medical conditions. It was discovered that observational studies gave results similar to those of randomized controlled trials.44,65 Another study66 concluded that there are no systematic biases in observational studies. Thus, not only are observational studies justifiable under certain conditions, they may even have several advantages over randomized controlled trials, including lower cost, greater timeliness, and a broader range of patients.67 Well-validated methods like quasi-experimentation should also be used more frequently because they allow an understanding of how our health care interventional world operates in actual practice.43

Outcome Measures

Systems theory advocates the measurement of not only diseasespecific conventional type outcomes such as blood levels of biomarkers (eg, glycosylated hemoglobin or prostate-specific antigen), cardiac stress tests, or pulmonary function tests, but also psychological, social, and spiritual outcomes in the same study. A challenging clinical question to be asked is: What should we measure for integrative quality of life? Most ge-
In other words, the nature of medical research itself can and must expand beyond the prevailing reductionist approaches and quantitative study designs to measure the systemic effectiveness of integrative medical practice.

Outcome Analysis

Although it is beyond the scope of this article to describe the specifics of advanced statistical techniques in quantitative research, we advocate the use of state-of-the-art, user-friendly advanced methods of data analysis that enable investigators to test a CAM system as a whole, and within its own context (Figure 2B). Path analysis (an extension of multiple regression), structural equation modeling (analysis that includes latent variables), and confirmatory factor analysis (a systematic analysis of the pattern of relationships among variables that attempts to explain that pattern in terms of a smaller number of underlying hypothetical factors) represent only a few of the examples applicable to this type of health care outcomes research. These techniques allow us to look at the complex relationships among many dependent and independent variables at the same time, consistent with the higher level of organization in a complex systems theory model. Furthermore, by specifying paths by which we think specific variables affect others, we can strengthen our confidence about causal inferences.

CONCLUSIONS AND IMPLICATIONS

In conclusion, we propose that combination medicine (conventional plus CAM) is not integrative medicine. Integrative medicine is a system of care that considers health (or disease) as an emergent property of the person in an environmental context, conceptualized as an intact, indivisible dynamic system. Integrative medicine is a complex, dynamic, higher-order system of systems, conventional and CAM. As such, the life domains that medical care and medical outcomes research must address extend far beyond clinical laboratory test results or lesions in specific organs.

In the 25 years since Engel published his seminal article on the biopsychosocial model for medicine, a few theoreticians have tried to point out the relevance of dynamic systems theory, chaos, and complexity theory for conventional medicine, psychology, and CAM. However, medicine as a field has not yet incorporated these ideas on a wide scale. Although clinical researchers have dissected downstream effects of change at a higher-order level on lower-order levels of a system (eg, the effects of prayer on distant healing or of psychosocial stressors on neuroimmune markers; Figure 2A), they generally have not designed studies to examine the patient as a complex, interactive, dynamic system within the larger system as a whole (Figure 2B). It is the challenge of health outcomes research to prove or disprove the relevance of this integrative, systemic worldview to the field of medicine and to test the feasibility of its emergence as a practical and desirable way to provide clinical care.

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